THE HONORABLE RICARDO S. MARTINEZ 1 2 3 4 5 6 7 8 UNITED STATES DISTRICT COURT FOR THE 9 WESTERN DISTRICT OF WASHINGTON 10 CAREN ROSE DACUMOS, Case No. 2:17-cv-00964-RSM 11 **DEFENDANT TOYOTA MOTOR** Plaintiff, 12 **CREDIT CORPORATION'S ANSWER** v. TO PLAINTIFF'S COMPLAINT AND 13 **AFFIRMATIVE DEFENSES** TOYOTA MOTOR CREDIT 14 CORPORATION, et al., Complaint filed: June 6, 2017 15 Defendants. 16 17 ANSWER AND AFFIRMATIVE DEFENSES 18 19 Defendant Toyota Motor Credit Corporation ("TMCC"), by and through its undersigned counsel, files its answers and affirmative defenses to Plaintiff Caren Rose Dacumos' 20 ("Plaintiff") Complaint as follows: 21 I. 22 STATEMENT OF THE CASE In response to section I. of the Complaint, TMCC admits that Plaintiff purports to bring 23 a claim for damages under the Fair Credit Reporting Act, 15 U.S.C. § 1681 et seq. ("FCRA") 24 25 26 DEFENDANT TOYOTA MOTOR CREDIT REED SMITH LLP Todd O. Maiden CORPORATION'S ANSWER AND AFFIRMATIVE 27 Email: tmaiden@reedsmith.com **DEFENSES - 1** 101 Second Street, Suite 1800 Case No. 2:17-cv-00964-RSM San Francisco, CA 94105-3659 Telephone (415) 543-8700

but denies that it is liable to Plaintiff or that Plaintiff's Complaint states a cause of action against TMCC for any violation of the FCRA.

II. **PARTIES**

- 2.1 In response to paragraph 2.1 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- In response to paragraph 2.2 of the Complaint, TMCC is without sufficient 2.2 knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 2.3 In response to paragraph 2.3 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 2.4 In response to paragraph 2.4 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 2.5 In response to paragraph 2.5 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- In response to paragraph 2.6 of the Complaint, TMCC is without sufficient 2.6 knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 2.7 In response to paragraph 2.7 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.

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DEFENDANT TOYOTA MOTOR CREDIT CORPORATION'S ANSWER AND AFFIRMATIVE **DEFENSES - 2**

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- 2.8 In response to paragraph 2.8 of the Complaint, TMCC admits the allegations in this paragraph.
- 2.9 In response to paragraph 2.9 of the Complaint, TMCC states that these are legal conclusions which are not subject to denial or admission.
- 2.10 In response to paragraph 2.10 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.

III. **JURISDICTION AND VENUE**

- 3.1 In response to paragraph 3.1 of the Complaint, TMCC states that this paragraph contains legal conclusions which are not subject to denial or admission. TMCC further states that this case has been properly removed to above-entitled court under federal question subject matter jurisdiction, and, thus, TMCC denies that jurisdiction is proper in King County Superior Court.
- 3.2 In response to paragraph 3.2 of the Complaint, TMCC denies the allegations in this paragraph regarding TMCC. As to the allegations regarding other defendants, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.

IV. **FACTS**

- 4.1 In response to paragraph 4.1 of the Complaint, TMCC denies these allegations.
- 4.2 In response to paragraph 4.2 of the Complaint, TMCC admits the allegations in this paragraph but states that the allegations are incomplete, as Plaintiff also defaulted on the loan as a party to the contract with joint and several liability.
- 4.3 In response to paragraph 4.3 of the Complaint, TMCC admits the allegations in this paragraph.

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DEFENDANT TOYOTA MOTOR CREDIT CORPORATION'S ANSWER AND AFFIRMATIVE **DEFENSES - 3**

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- 4.4 In response to paragraph 4.4 of the Complaint, TMCC denies that Plaintiff successfully defended TMCC's action and admits only that TMCC's action was voluntarily dismissed with prejudice with the understanding that TMCC would continue reporting the debt.
- 4.5 In response to paragraph 4.5 of the Complaint, TMCC denies the allegations in this paragraph regarding TMCC. As to the allegations regarding other defendants, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 4.6 In response to paragraph 4.6 of the Complaint, TMCC denies the allegations in this paragraph as stated regarding TMCC. As to the allegations regarding other defendants, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 4.7 In response to paragraph 4.7 of the Complaint, TMCC denies the allegations in this paragraph regarding TMCC. As to the allegations regarding other defendants, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 4.8 In response to paragraph 4.8 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 4.9 In response to paragraph 4.9 of the Complaint, TMCC denies the allegations in this paragraph.
- In response to paragraph 4.10 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.

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REED SMITH LLP Todd O. Maiden

- In response to paragraph 4.11 of the Complaint, TMCC is without sufficient 4.11 knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- In response to paragraph 4.12 of the Complaint, TMCC is without sufficient 4.12 knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- In response to paragraph 4.13 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph as alleged, and on that basis, denies them.
- In response to paragraph 4.14 of the Complaint, TMCC is without sufficient 4.14 knowledge or information to form a belief as to the truth of the allegations in this paragraph as alleged, and on that basis, denies them.
- 4.15 In response to paragraph 4.15 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 4.16 In response to paragraph 4.16 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- In response to paragraph 4.17 of the Complaint, TMCC is without sufficient 4.17 knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- In response to paragraph 4.18 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.

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REED SMITH LLP

- In response to paragraph 4.19 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 4.20 In response to paragraph 4.20 of the Complaint, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them. TMCC further denies that it reported inaccurate information regarding Plaintiff.
- In response to paragraph 4.21 of the Complaint, TMCC is without sufficient 4.21 knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them. TMCC further denies that it reported inaccurate information regarding Plaintiff.
- In response to paragraph 4.22 of the Complaint, TMCC denies the allegations in 4.22 this paragraph regarding TMCC. As to the allegations regarding other defendants, TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph, and on that basis, denies them.
- 4.23 In response to paragraph 4.23 of the Complaint, TMCC denies the allegations in this paragraph.
- 4.24 In response to paragraph 4.24 of the Complaint, TMCC denies that Plaintiff is entitled to any sort of injunctive relief.

V. FIRST CAUSE OF ACTION

(CRAs Purported Violations of 15 U.S.C. § 1681e(b))

5.1 In response to paragraph 5.1 of the Complaint, TMCC incorporates its responses in the above sections as if fully set forth herein.

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In response to paragraph 5.2 of the Complaint, this paragraph is not directed at

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TMCC and TMCC is without sufficient knowledge or information to form a belief as to the			
truth of the allegations in this paragraph and, on that basis, denies them.			
5.3 In response to paragraph 5.3 of the Complaint, this paragraph is not directed at			
TMCC and TMCC is without sufficient knowledge or information to form a belief as to the			

5.4 In response to paragraph 5.4 of the Complaint, this paragraph is not directed at TMCC and TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph and, on that basis, denies them.

truth of the allegations in this paragraph and, on that basis, denies them.

- 5.5 In response to paragraph 5.5 of the Complaint, this paragraph is not directed at TMCC and TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph and, on that basis, denies them.
- 5.6 In response to paragraph 5.6 of the Complaint, this paragraph is not directed at TMCC and TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph and, on that basis, denies them.

VI. SECOND CAUSE OF ACTION

(CRAs Purported Violations of 15 U.S.C. § 1681i)

- 6.1 In response to paragraph 6.1 of the Complaint, TMCC incorporates its responses in the above sections as if fully set forth herein.
- 6.2 In response to paragraph 6.2 of the Complaint, this paragraph is not directed at TMCC and TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph and, on that basis, denies them.
- 6.3 In response to paragraph 6.3 of the Complaint, this paragraph is not directed at TMCC and TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph and, on that basis, denies them.

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- 6.4 In response to paragraph 6.4 of the Complaint, this paragraph is not directed at TMCC and TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph and, on that basis, denies them.
- 6.5 In response to paragraph 6.5 of the Complaint, this paragraph is not directed at TMCC and TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph and, on that basis, denies them.
- 6.6 In response to paragraph 6.6 of the Complaint, this paragraph is not directed at TMCC and TMCC is without sufficient knowledge or information to form a belief as to the truth of the allegations in this paragraph and, on that basis, denies them.

VII. THIRD CAUSE OF ACTION

(TMCC's Purported Violations of 15 U.S.C. § 1681s-2(b))

- 7.1 In response to paragraph 7.1 of the Complaint, TMCC incorporates its responses in the above sections as if fully set forth herein.
- 7.2 In response to paragraph 7.2 of the Complaint, this paragraph contains legal conclusions to which no response is required. To the extent a response is required, TMCC denies Plaintiff's characterization of the law.
- 7.3 In response to paragraph 7.3 of the Complaint, TMCC denies the allegations in this paragraph.
- 7.4 In response to paragraph 7.4 of the Complaint, TMCC denies the allegations in this paragraph.
- 7.5 In response to paragraph 7.5 of the Complaint, TMCC denies the allegations in this paragraph.
- 7.6 In response to paragraph 7.6 of the Complaint, TMCC denies the allegations in this paragraph.

DEFENDANT TOYOTA MOTOR CREDIT CORPORATION'S ANSWER AND AFFIRMATIVE DEFENSES - 8

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1 VIII. PRAYER FOR RELIEF 2 In response to Plaintiff's prayer for relief, TMCC denies that Plaintiff is entitled to any 3 damages, attorneys' fees, leave to amend, or relief of any kind. IX. 4 REQUEST FOR TRIAL BY JURY 5 In response to Plaintiff's request for trial by jury, TMCC admits only that Plaintiff has 6 demanded a trial by jury on triable issues. 7 8 <u>AFFIRMATIVE DEFENSES</u> 9 TMCC also asserts the following affirmative defenses: 10 FIRST AFFIRMATIVE DEFENSE 11 (Failure to State a Claim) 12 Plaintiff's claims fail to allege facts sufficient to state any cause of action upon which 13 relief can be granted. 14 SECOND AFFIRMATIVE DEFENSE 15 (Statute of Limitations) 16 On information and belief, Plaintiff's claims are barred by all applicable statutes of limitations. 17 18 THIRD AFFIRMATIVE DEFENSE 19 (Laches) Plaintiff's claims are barred by the doctrine of laches. 20 21 FOURTH AFFIRMATIVE DEFENSE 22 (Estoppel) 23 All of the causes of action alleged in the Complaint are barred by the doctrine of estoppel. 24 25 26 DEFENDANT TOYOTA MOTOR CREDIT REED SMITH LLP CORPORATION'S ANSWER AND AFFIRMATIVE Todd O. Maiden 27 Email: tmaiden@reedsmith.com **DEFENSES - 9** 101 Second Street, Suite 1800 Case No. 2:17-cv-00964-RSM San Francisco, CA 94105-3659 Telephone (415) 543-8700

1 FIFTH AFFIRMATIVE DEFENSE (Waiver) 2 3 Plaintiff has waived any and all claims, rights, and demands that Plaintiff had or may have against TMCC, and any claims by Plaintiff asserted herein are subject to that waiver. 4 5 SIXTH AFFIRMATIVE DEFENSE (Ratification/Consent) 6 7 Plaintiff has ratified or consented to the actions and conduct of TMCC. 8 SEVENTH AFFIRMATIVE DEFENSE 9 (Lack of Causation) 10 Plaintiff fails to show that any alleged acts or omissions of TMCC caused the damages, 11 injuries, or losses claimed. 12 EIGHTH AFFIRMATIVE DEFENSE 13 (No Standing) 14 Plaintiff's claims may be barred in whole or in part because the Plaintiff has suffered no 15 actual, concrete injury, has not sought to recovery for any actual, concrete injury and therefore 16 has no standing to bring a statutory claim. See Spokeo, Inc. v. Robins, 136 S. Ct. 1540 (May 16, 2016). 17 18 **NINTH AFFIRMATIVE DEFENSE** 19 (Intervening Acts of Others) 20 The damages complained of were the result of the intervening actions of others and 21 were not proximately caused by the actions or omissions of TMCC. 22 23 24 25 26 DEFENDANT TOYOTA MOTOR CREDIT REED SMITH LLP Todd O. Maiden CORPORATION'S ANSWER AND AFFIRMATIVE 27 Email: tmaiden@reedsmith.com **DEFENSES - 10** 101 Second Street, Suite 1800 Case No. 2:17-cv-00964-RSM San Francisco, CA 94105-3659

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TENTH AFFIRMATIVE DEFENSE

(Fault of Plaintiff and/or Others)

If Plaintiff suffered or sustained any loss, injury, damage, or detriment, the same was directly and proximately caused and contributed to by the breach, conduct, acts, omissions, activities, carelessness, recklessness, negligence, and/or intentional misconduct of Plaintiff or of third parties, and not TMCC.

ELEVENTH AFFIRMATIVE DEFENSE

(No Damages)

Plaintiff did not incur any damages, injury, or loss as a result of any act or conduct by TMCC.

TWELFTH AFFIRMATIVE DEFENSE

(Offset)

TMCC is entitled to an offset of the claims set forth in the complaint sufficient to diminish or defeat the recovery thereunder by Plaintiff.

THIRTEENTH AFFIRMATIVE DEFENSE

(Innocent Mistake/Bona Fide Error)

Any alleged acts or omissions of TMCC giving rise to the claims of Plaintiff, if any, are the result of innocent mistake and/or bona fide error despite reasonable procedures implemented by TMCC. TMCC, at all times acted in a reasonable manner in connection with the transactions at issue in this action.

FOURTEENTH AFFIRMATIVE DEFENSE

(Lack of Intent)

TMCC specifically denies that it acted with any intent or knowledge to cause any injury or loss to Plaintiff.

DEFENDANT TOYOTA MOTOR CREDIT CORPORATION'S ANSWER AND AFFIRMATIVE 27 **DEFENSES - 11**

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1 FIFTEENTH AFFIRMATIVE DEFENSE 2 (Justification) 3 The acts and omissions alleged in the complaint were justified, proper, legal, fair, and not done in degradation of Plaintiff's rights or legal interests. 4 5 SIXTEENTH AFFIRMATIVE DEFENSE (Uncertainty) 6 7 The claims of Plaintiff are uncertain, ambiguous, and unintelligible. 8 SEVENTEENTH AFFIRMATIVE DEFENSE 9 (Failure to Mitigate Damages) 10 Plaintiff has failed, in whole or in part, to mitigate Plaintiff's alleged damages. 11 EIGHTEENTH AFFIRMATIVE DEFENSE 12 (Good Faith/Conformance with Applicable Standards) 13 With respect to all matters alleged in the Complaint, TMCC at all times acted in good 14 faith and in conformance with all applicable government and industry standards, thus 15 precluding any recovery by Plaintiff. 16 NINETEENTH AFFIRMATIVE DEFENSE 17 (Compliance with Law) 18 TMCC met or exceeded the requirements of all applicable statutes, laws, regulations, 19 and standards applicable to TMCC. 20 TWENTIETH AFFIRMATIVE DEFENSE 21 (No Duty to Plaintiff) TMCC owed no duty to Plaintiff to control the alleged conduct of third persons/entities. 22 23 24 25 26 DEFENDANT TOYOTA MOTOR CREDIT REED SMITH LLP CORPORATION'S ANSWER AND AFFIRMATIVE Todd O. Maiden 27 Email: tmaiden@reedsmith.com **DEFENSES - 12** 101 Second Street, Suite 1800 Case No. 2:17-cv-00964-RSM San Francisco, CA 94105-3659

> Telephone (415) 543-8700 Facsimile: (415) 391-8269

1 TWENTY-FIRST AFFIRMATIVE DEFENSE 2 (Lack of Malice) TMCC specifically denies that it acted with any willfulness, oppression, fraud or malice 3 towards Plaintiff or others. 4 5 TWENTY-SECOND AFFIRMATIVE DEFENSE (Right to Compel Arbitration) 6 7 TMCC reserves its right compel arbitration of this matter, pursuant to the relevant 8 agreement(s). 9 TWENTY-THIRD AFFIRMATIVE DEFENSE 10 (Condition Precedent) 11 Conditions precedent, which may have given rise to a duty to act or liability on the part of TMCC, did not arise. 12 13 TWENTY-FOURTH AFFIRMATIVE DEFENSE 14 (Failure to Join Indispensable Parties) 15 The injuries or damages of which Plaintiff complains were caused in whole or in part by 16 non-parties whom Plaintiff has failed to join in this action. 17 TWENTY-FIFTH AFFIRMATIVE DEFENSE 18 (Unclean Hands) 19 Some or all of Plaintiff's claims are barred by the doctrine of Unclean Hands. 20 TWENTY-SIXTH AFFIRMATIVE DEFENSE 21 (Accuracy/Completeness of Information Furnished) 22 The statements or representations made by TMCC, insofar as they were accurately 23 alleged in the complaint, were accurate and complete when made or reasonably believed to be accurate and complete based upon the information then available to TMCC. 24 25 26 DEFENDANT TOYOTA MOTOR CREDIT REED SMITH LLP Todd O. Maiden CORPORATION'S ANSWER AND AFFIRMATIVE 27 Email: tmaiden@reedsmith.com **DEFENSES - 13** 101 Second Street, Suite 1800 Case No. 2:17-cv-00964-RSM San Francisco, CA 94105-3659 Telephone (415) 543-8700

1 TWENTY-SEVENTH AFFIRMATIVE DEFENSE 2 (Privilege) 3 The statement or representations made by TMCC, as alleged in the complaint, were privileged. 4 5 TWENTY-EIGHTH AFFIRMATIVE DEFENSE (Failure to Give Notice) 6 7 Plaintiff and credit reporting agencies failed to give proper notice to TMCC of the 8 dispute as required by law. 9 TWENTY-NINTH AFFIRMATIVE DEFENSE 10 (Contribution) 11 Any harm alleged can be attributed to several causes, and the damages for this harm, if 12 any, should be apportioned among the various causes according to the contribution of each 13 cause to the harm sustained. 14 THIRTIETH AFFIRMATIVE DEFENSE 15 (Several Liability) 16 Should Plaintiff prevail against TMCC, TMCC's liability is several and limited to its 17 own actionable segment of fault, if any. 18 THIRTY-FIRST AFFIRMATIVE DEFENSE 19 (Additional Affirmative Defenses) 20 TMCC has insufficient knowledge or information on which to form a belief as to 21 whether it may have additional, as yet unstated, affirmative defenses available. TMCC 22 therefore reserves the right to assert additional affirmative defenses in the event discovery 23 indicates that they may be appropriate. 24 25 26 DEFENDANT TOYOTA MOTOR CREDIT REED SMITH LLP Todd O. Maiden CORPORATION'S ANSWER AND AFFIRMATIVE 27 **DEFENSES - 14**

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1	WHEREFORE, TMCC prays for judgme	nt as follows:	
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	1. That Plaintiff takes nothing by reason of the complaint;		
3		That TMCC be awarded judgment in this action;	
4	3. For its costs of suit herein;	For its costs of suit herein;	
5	4. For attorney's fees according	For attorney's fees according to proof; and	
6	5. For such other and further r	elief as this Court may deem just and proper	
7			
8	DATE: July 17, 2017		
9			
10		REED SMITH LLP	
11		By: <u>/s/Todd O. Maiden</u>	
12		Todd O. Maiden, WSBA #14922 Attorneys for Defendant	
13		Toyota Motor Credit Corporation	
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CERTIFICATE OF SERVICE 1 2 I hereby certify that on July 17, 2017 I caused a true and correct copy of the foregoing to 3 be electronically filed with the Clerk of the Court using the CM/ECF system which will send notification of such filing to the following participants: 4 5 SaraEllen M Hutchison Jeffrey M. Edelson 6 MARKOWITZ HERBOLD PC LAW OFFICE OF SARAELLEN **HUTCHISON PLLC** 1211 SW 5TH AVE 7 2367 TACOMA AVENUE SOUTH STE 3000 TACOMA, WA 98402 PORTLAND, OR 97204-3730 8 Tel: 206-529-5195 Tel: 503-295-3085 9 Fax: 877-485-4893 Fax: 503-323-9105 Email: saraellen@saraellenhutchison.com Email: JeffEdelson@MHGM.com 10 **Attorneys for Plaintiff Caren Rose Attorneys for Defendant Equifax** 11 **Information Services LLC Dacumos** 12 Rachel L. Dunnington STOEL RIVES (WA) 13 600 UNIVERSITY ST 14 **SUITE 3600** SEATTLE, WA 98101-3197 15 Tel: 206-624-0900 Email: rachel.dunnington@stoel.com 16 **Attorneys for Defendant Experian** 17 **Information Solutions Inc** 18 19 DATE: July 17, 2017 20 REED SMITH LLP 21 By: <u>/s/ Todd O. Maiden</u> Todd O. Maiden, WSBA #14922 22 Attorneys for Defendant Toyota Motor Credit Corporation 23 24 25 26 DEFENDANT TOYOTA MOTOR CREDIT REED SMITH LLP Todd O. Maiden CORPORATION'S ANSWER AND AFFIRMATIVE 27 Email: tmaiden@reedsmith.com **DEFENSES - 16** 101 Second Street, Suite 1800 Case No. 2:17-cv-00964-RSM San Francisco, CA 94105-3659

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